# Transforming Individuals and Organizations

## **TRAINING SERVICES**

## MANAGEMENT & STAFF DEVELOPMENT

- The ABCs of Supervising Others
- Building High Performance Teams
- Celebrating Diversity in the Workplace
- Changing and Succeeding Under Any Conditions- Change Management

#### LEADERSHIP DEVELOPMENT

- Creative Thinking & Innovation
- Transformational & Servant Leadership
- Executive Presence
- Coaching, A Leadership Skill

### COMMUNICATION SKILLS

- Professional Communication
- Conflict Resolution
- Managing Difficult Conversations
- Emotional Intelligence
- Closing the Generation GAP

#### CUSTOMER SERVICE

- Critical Elements of Customer Service
- Call Center Customer Service Excellence

# PROFESSIONAL DEVELOPMENT SOLUTIONS THAT WORK FOR YOUR ORGANIZATION

Built upon the belief that people are the world's hidden treasures, Execute Your Passion (EYP) is a world-class training & development leader with a positive highperformance culture providing innovative the complete wavs to assist in development of individuals and organizations through best-in-class cutting edge soft-skills training development and delivery. Our team is committed to impeccable service and has served hundreds of clients in the public, private and academic sectors worldwide.

Here at EYP success is your only option. That is why we aim to assist each client in not only reaching their full potential, but also in surpassing all preconceived expectations. Through the implementation of a selfsustained development system, your company will build and foster stronger teams and increase productivity, subsequently increasing employee morale and company profits. Execute Your Passion also provides the tools necessary for establishing a creative environment in the workplace and procuring a culture of raving internal and external fans for your company. This will be achieved through a focus on Execute Your Passion's three cornerstones of execution: knowledge, growth, and challenge.



Ignite the Fire Inside... Tel 404.919.4601 Info info@chriscooperlive.com